

HMSS[®]和变革中的医疗



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Himss Analytics

Healthcare Today: A Disconnected System



- Disconnected islands of data
- Poor coordination
- Fragmented processes
- Limited connectivity
- Patients and clinicians often left without tools and data required

医院门诊大门实景



What's Possible? With a Connected Community



Information technology is a MUST

Using information technology, we can help make healthcare ...



Crossing the quality chasm: A new health system for the 21st century. (2001). Washington, D.C.: National Academy Press.

HMSS是什么?

H



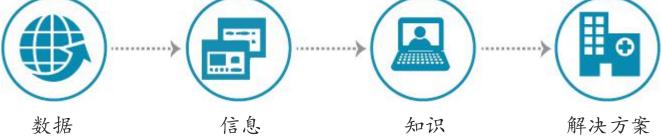
Transforming Health through IT Global Knowledge Sharing

http://www









HINSS15 Annual Conference

& Exhibition

SAVE THE DATE! APRIL 12-16, 2015 CHICAGO McCORMICK PLACE



专业人士认证项目





HIMSS Analytics提供综合性医疗信息化数据和研究, 为改善医疗IT界的决策提供支持。



HIMSS Analytics: 为什么?

• 理念的引领

- 提高质量、安全、效率、效益、患者体验、员工满意度

• 提供信息,支持政府制定政策

- 很多国家和地区都在采用HIMSS Analytics的数据和结论,用于制定政策
- 很明显, EMRAM模型是奥巴马政府"数据有价值利用"项目设计框架当中的一部分

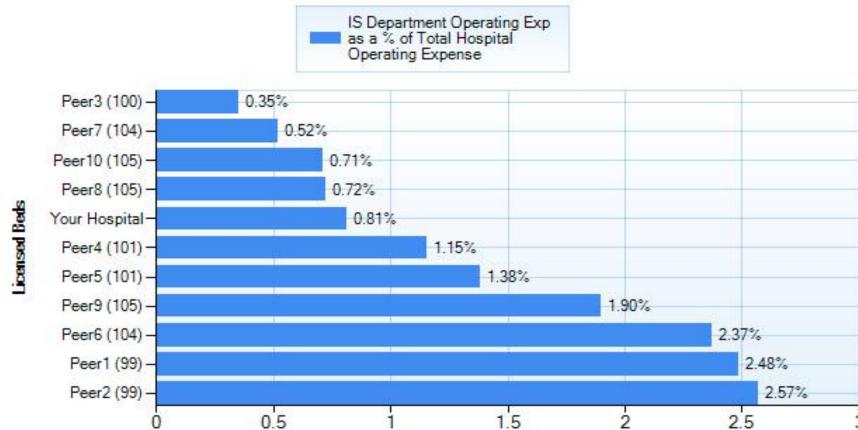
• 反映市场

- 市场走向

• "拉动市场"



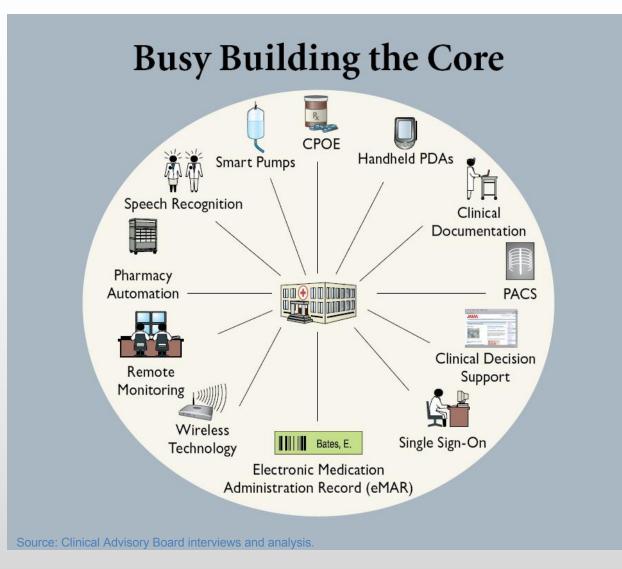
信息部门运营开支占医院总运营成本 比例(%)



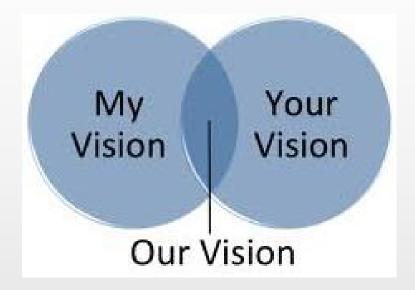
IS Department Operating Exp as a % of Total Hospital Operating Expense

2.5

Electronic Medical Record



Shared Vision



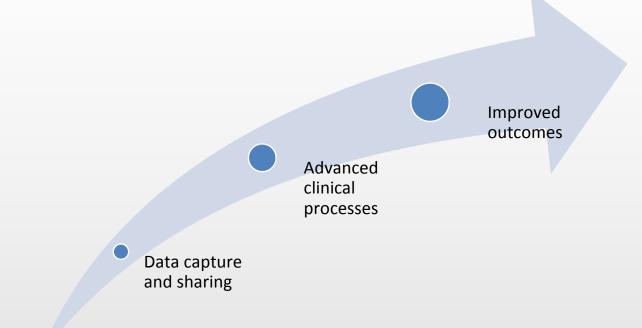
Better health through Information Technology

STAGE	CUMULATIVE CAPABILITIES
Stage 7	Complete EMR, Data Analytics to Improve Care
Stage 6	Physician documentation (templates), full CDSS, Closed loop medication administration
Stage 5	Full R-PACS
Stage 4	CPOE, Clinical Decision Support (clinical protocols)
Stage 3	Clinical documentation, CDSS (error checking)
Stage 2	CDR, Controlled Medical Vocabulary, CDS, HIE capable
Stage 1	Ancillaries - Lab, Rad, Pharmacy - All Installed
Stage 0	All Three Ancillaries Not Installed

Progressively sophisticated model ...

... 7 Stages that lead to the Highest Quality in Patient Care





http://www.cms.gov/EHRIncentivePrograms

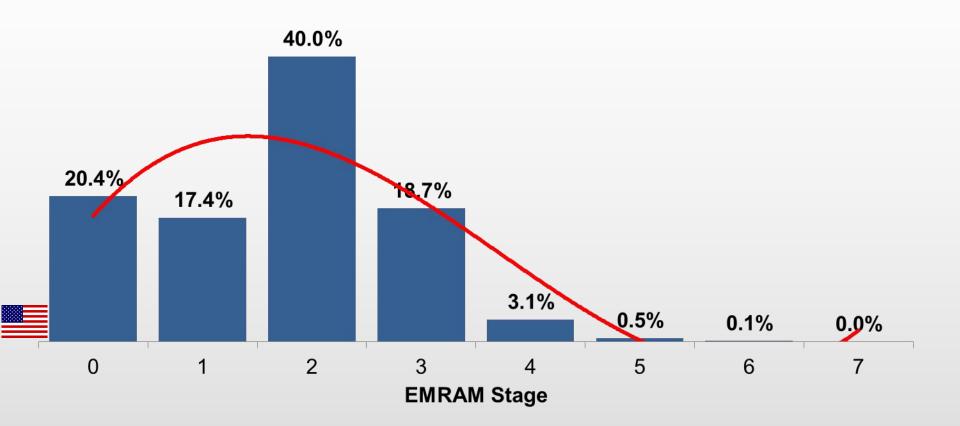
MEANINGFUL USE AS A BUILDING BLOCK

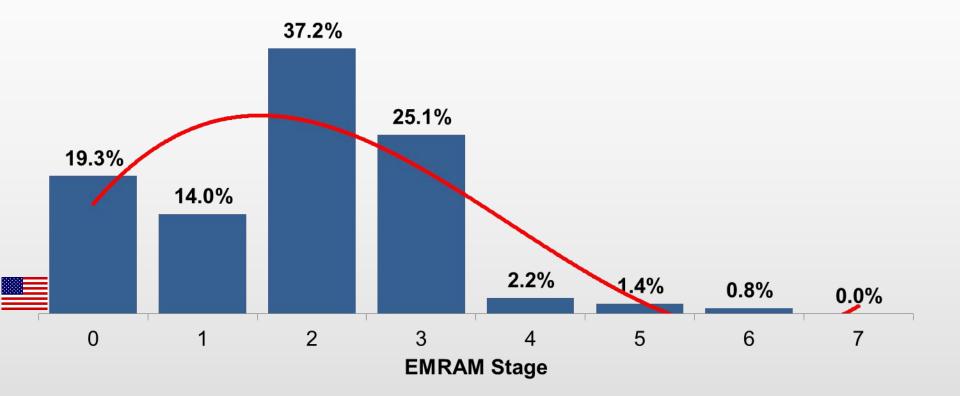
Use information to transform

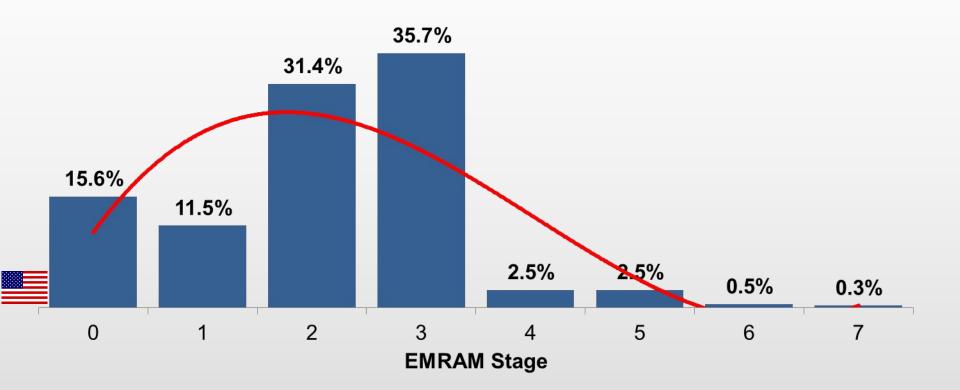
Improved

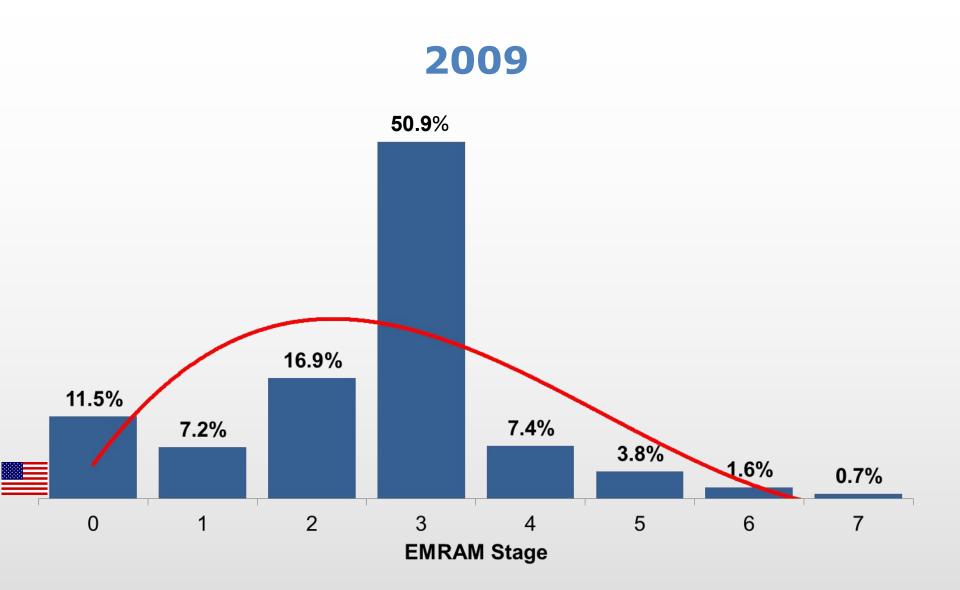
			Improved population health
	mprove access to information		Enhanced access and continuity
		Data utilized to improve delivery and outcomes	Data utilized to improve delivery and outcomes
Utilize technology to		Patient self management	Patient engaged, community resources
gather	Care coordination	Care coordination	Patient centered care coordination
information	Patient informed	Evidenced based medicine	Team based care, case management
Basic EHR functionality, structured data	Structured data utilized	Registries for disease management	Registries to manage patient populations
Privacy & security protections	Privacy & security protections	Privacy & security protections	Privacy & security protections
Stage 1 MU	Stage 2 MU	PCMHs 3-Part Aim	ACOs Stage 3 MU

It takes time to make "significant" national progress

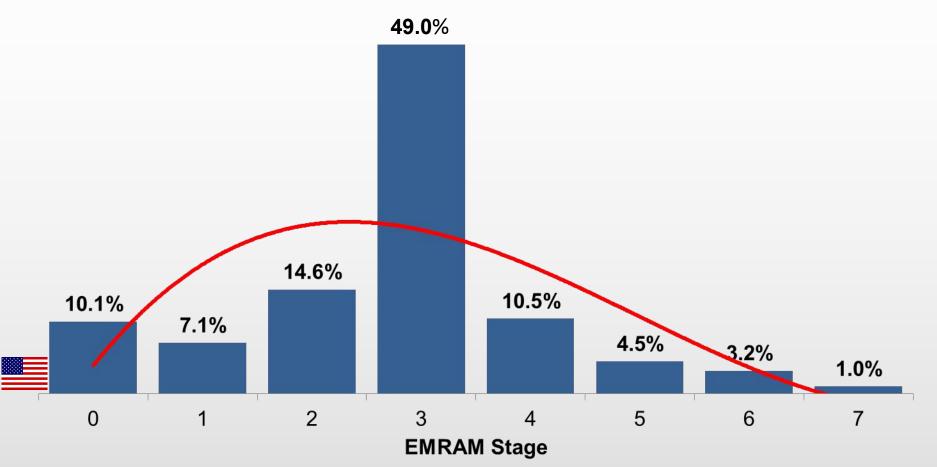


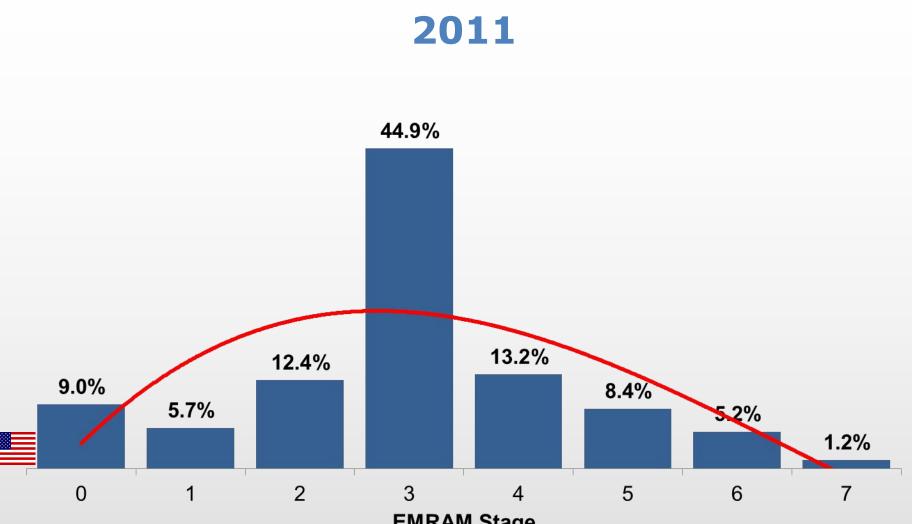




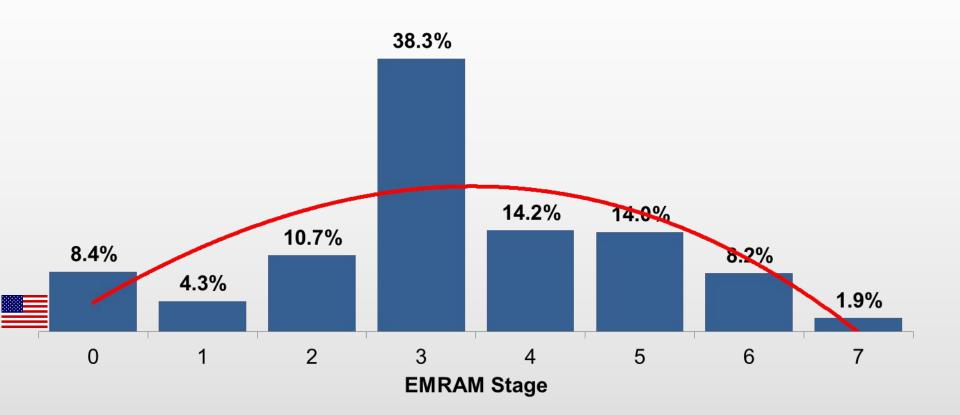


2010 (introduction of federal Meaningful Use program Stage 1 in Oct)

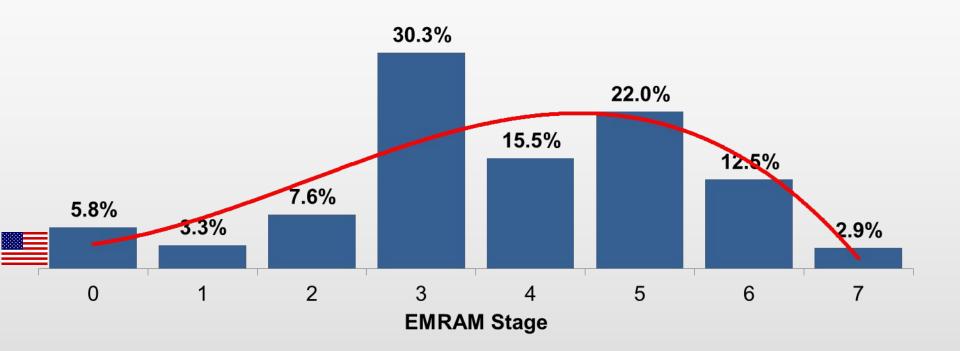




EMRAM Stage



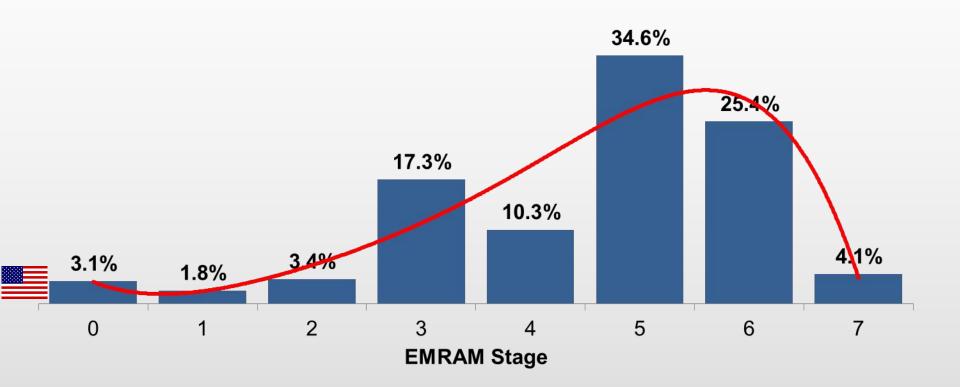
2013 (Meaningful Use Stage 2 in Oct)



2014 32.7% 21.0% 17.9% 14.0% 5.1% 3.8% 3 6% 2.0% 2 3 5 0 4 6 7 1

EMRAM Stage





EMR Adoption Model^s (2006-2014) United States

This is how long it takes to make "significant" national progress

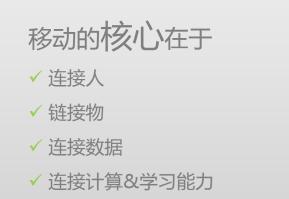
Stage	2006	2007	2008	2009	2010	2011	2012	2013	2014
Stage 7	0.0%	0.0%	0.3%	0.7%	1.0%	1.2%	1.9%	2.9%	3.6%
Stage 6	0.1%	0.8%	0.5%	1.6%	3.2%	5.2%	8.2%	12.5%	17.9%
Stage 5	0.5%	1.4%	2.5%	3.8%	4.5%	8.4%	14.0%	22.0%	32.8%
Stage 4	3.1%	2.2%	2.5%	7.4%	10.5%	13.2%	14.2%	15.5%	14.0%
Stage 3	18.7%	25.1%	35.7%	50.9%	49.0%	44.9%	38.3%	30.3%	21.0%
Stage 2	40.0%	37.2%	31.4%	16.9%	14.6%	12.4%	10.7%	7.6%	5.1%
Stage 1	17.4%	14.0%	11.5%	7.2%	7.1%	5.7%	4.3%	3.3%	2.0%
Stage 0	20.4%	19.3%	15.6%	11.5%	10.1%	9.0%	8.4%	5.8%	3.7%
	N = 4,237	N = 5,073	N = 5,166	N = 5,281	N = 5,337	N = 5,458	N = 5,458	N = 5,449	N = 5,467

Profile of a Stage 7 Organization

- Use data to drive improved outcomes related to ...
 - Process, Financial, Clinical, Quality & Safety
- Are paperless, or near paperless (create no paper)
 - All clinically relevant data is in the EMR
- Are fully committed to continuous process improvement through collaboration
 - Strong IT leadership and executive champions
 - Clinician / end-user champions

互联互通,闭环,学习、反馈





它不局限于某种设备

- ✓ 不仅仅是手机
- ✓ 可以是移动PC、PAD、PDA
- ✓ 各种可穿戴设备

√

Ultimate Goal

Ensure the *most relevant* information is

available to the decision maker at the *right*

place and at the right time

Domains of IT in Healthcare

Automation

• Perform Repeatable Tasks

Connectivity/Interoperability

• Between sites, between systems

Decision Support

 Provision of information to clinicians facilitate decision making about care

Data Mining Capabilities

• Uncover relationships, patterns etc.



截至2014年第3季度 全球EMRAM评级参评医院总数

<u>8323</u>



全球各地区EMRAM评级分布: 医院比例 (截至2014第3季度)

Cross Regional EMRAM Score Distribution

Stage	Asia Pacific	Middle East	United States	Canada	Europe
Stage 7	0.1%	0.0%	3.1%	0.0%	0.1%
Stage 6	2.8%	11.7%	13.3%	0.6%	2.2%
Stage 5	5.7%	16.7%	24.2%	0.5%	16.3%
Stage 4	2.2%	4.2%	15.7%	3.6%	3.2%
Stage 3	0.4%	19.2%	27.7%	32.5%	3.6%
Stage 2	29.1%	19.2%	7.2%	28.9%	30.0%
Stage 1	5.4%	13.7%	3.2%	14.5%	16.7%
Stage 0	54.3%	11.7%	5.6%	19.4%	27.9%
	N = 687	N = 120	N = 5,449	N = 640	N = 1427

Data from HIMSS Analytics® Database ©



中国有哪些医院获得了Himss认证?

HIMSS EMRAM Stage 6 Hospitals Greater China Region (by Dec 2015)

14 hospitals:

▶首都医科大学宣武医院
▶河南省洛阳正骨医院、河南省骨科医院(郑州院区)
▶新疆医科大学第一附属医院
▶浙江大学医学院附属邵逸夫医院
▶广州市妇女儿童医疗中心

HIMSS EMRAM Stage 6 Hospitals Greater China Region (Continued)

- ▶ 复旦大学附属中山医院
- ▶ 大连大学附属中山医院
- ▶ 天津市宁河县医院
- ▶ 长安医院
- ▶ 烟台毓璜顶医院
- ▶ 高雄醫學大學附設中和紀念醫院
- ▶ 臺北醫學大學附設醫院
- ▶ 衛生福利部雙和醫院
- ▶ 臺北市立萬芳醫院

HIMSS EMRAM Stage 7 Hospitals Greater China Region (by Dec 2015)

▶北京大学人民医院

- People's Hospital of Peking University
 ▶中国医科大学附属盛京医院
- Shengjing Hospital of China Medical University
 ▶ 泰达国际心血管病医院
 - TEDA International Cardiovascular Hospital



向临床系统要效益

"Hard costs" Reduction of duplicate medical orders Reduction in paper based costs Reduction of Adverse Drug Events (ADEs) Reduction in length of stay, preventable readmissions Shift to outpatient and Home Care Health Plan savings "Soft costs and benefits" Reduction in errors, reduces potential losses Will eventually reduce liability insurance costs, including Medical Staff's Increase in employee staff satisfaction reduces turnover costs Increase in direct patient care time is a staff "satisfier" Increase in medical staff satisfaction* "ED exit cycle time" improvement Increase in family and patient satisfaction with CLMA Hard to quantify "confidence"

* Study underway on Medical Staff satisfaction & EMRAM





实施电子病历所带来的经济回报:

•微生物自动监控节省:7,000,000美元/年

- •电子病历功能自动化节省:4,000万美元/年
- •后端语音识别功能应用第一年节省:1,800,000美元
- 突发心跳骤停预警节省: 162小时人工筛选时间



What we found

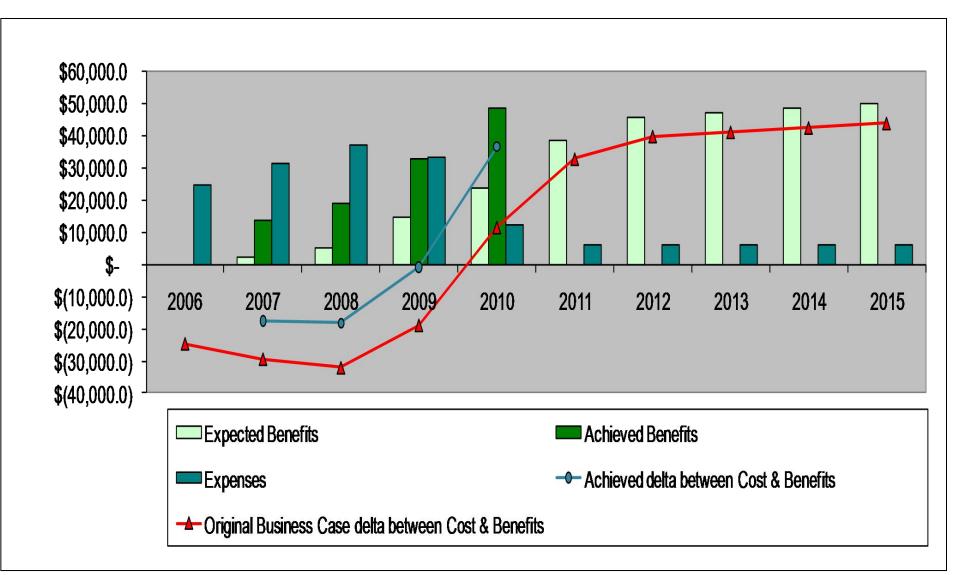
Hospitals that adopted EMR between 1996 and 2009 did not experience a reduction in operating costs. This average masks important variation:

- Costs rise immediately following adoption (particularly for the more advanced technologies), and then fall back to preadoption levels
- 2. Hospitals in locations with IT-intensive industry enjoyed a significant **reduction** in costs after 3 years
- Hospitals in other locations faced a significant increase in costs
- The initial cost increase was smaller for hospitals with IT experience



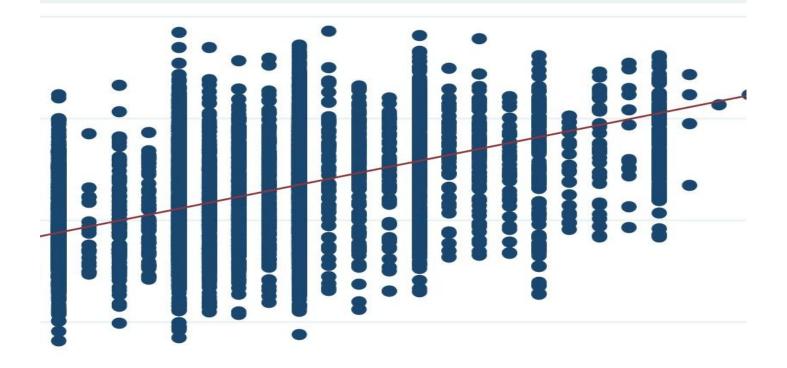


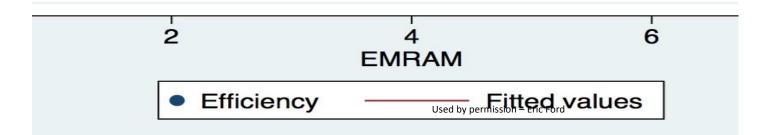
年度成本效益





不同EMRAM级别医院的成本效率

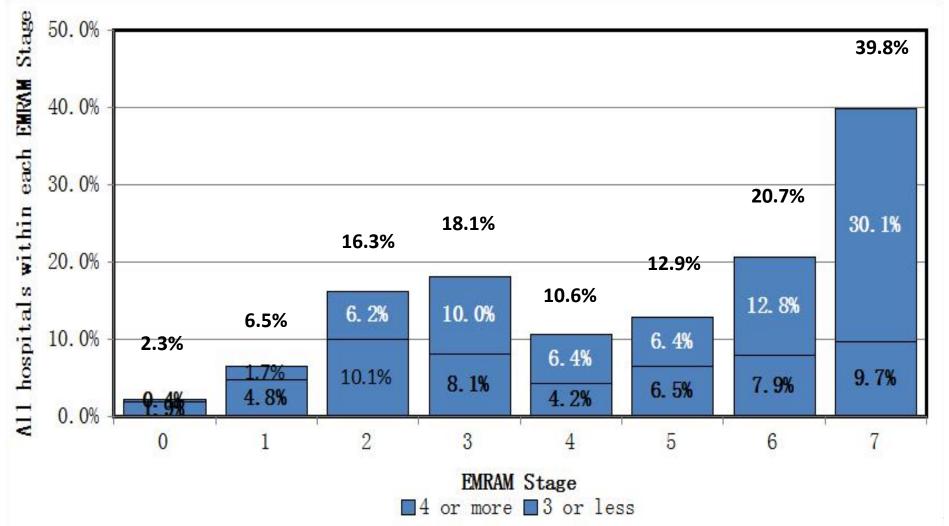






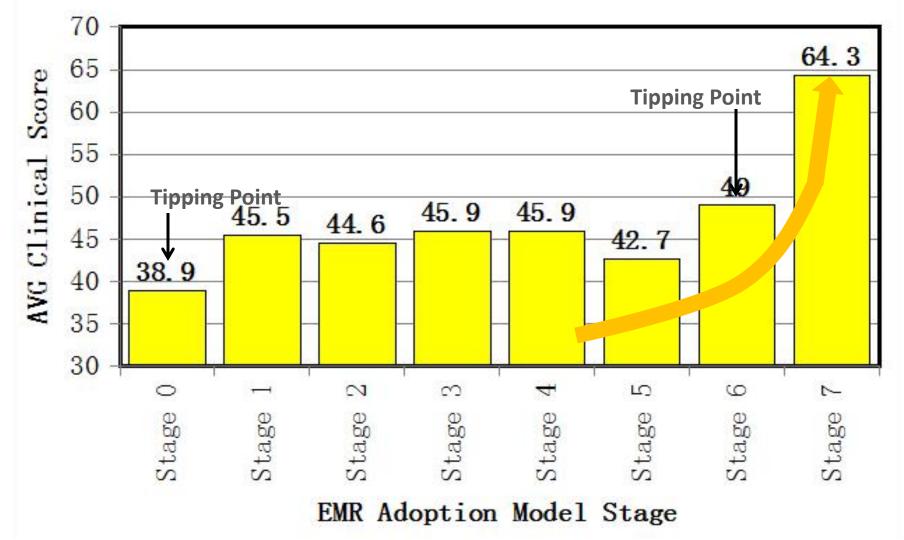


EMRAM各级别中JCI最佳医院的比例 (质量评分为优)





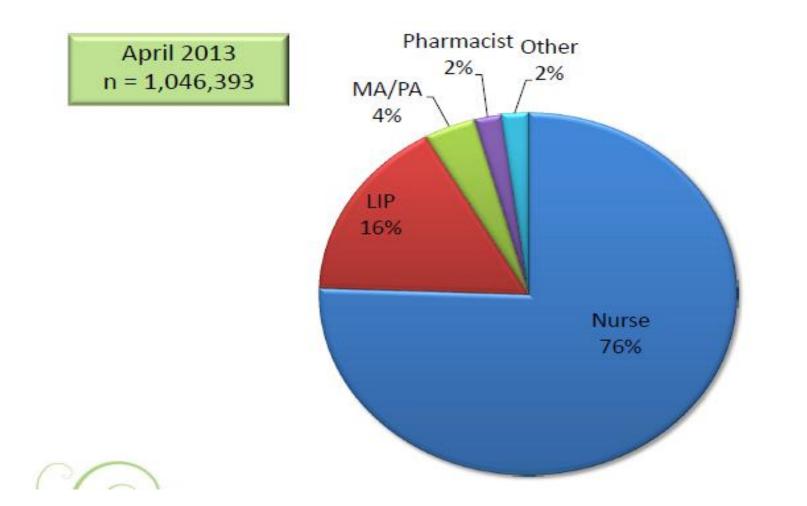
基于价值的采购(VBP)临床得分





以规则和警告驱动最佳实践

Best Practice Advisories – by Provider Type

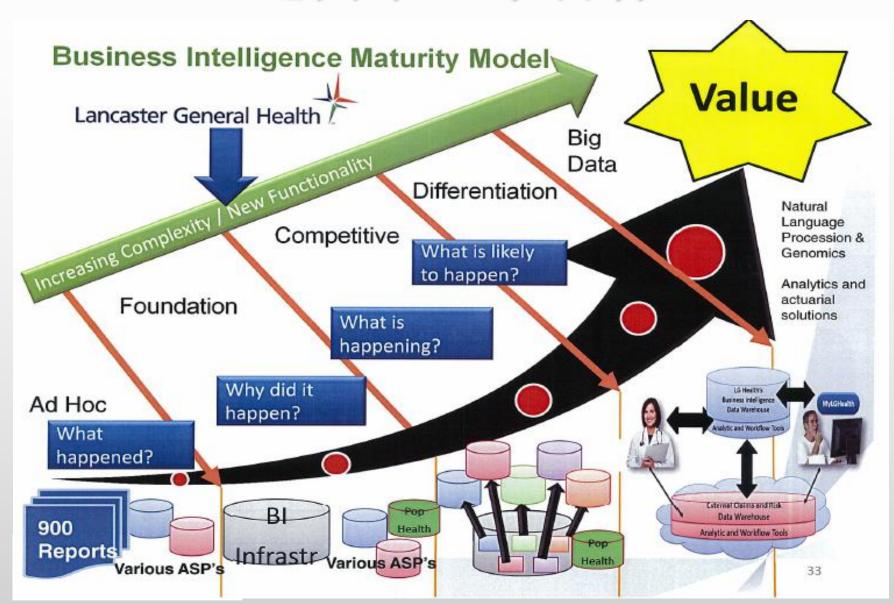


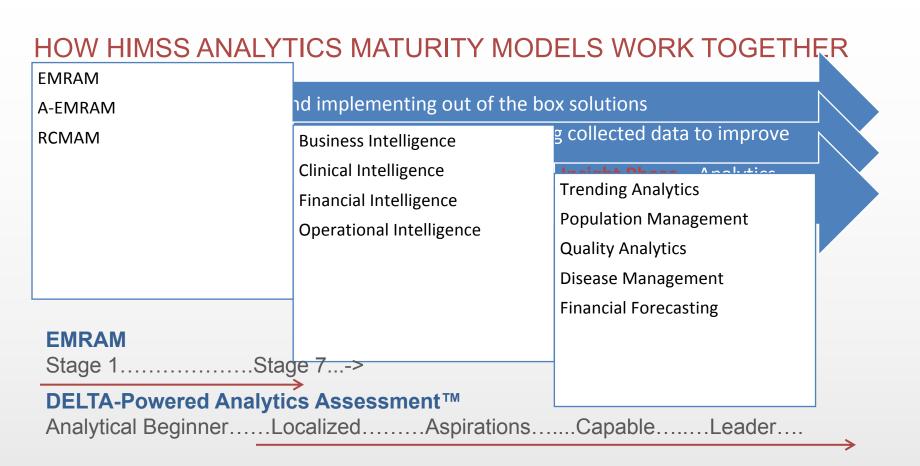
Three Stages of Health Care Information





迈向下一个目标





Organizational Capability and Sophistication

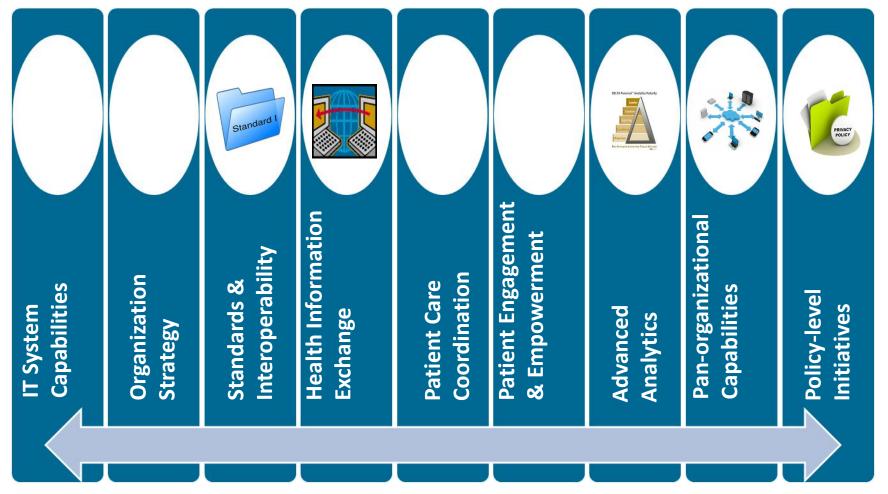
Basic healthcare services......Care & Quality Management......Advanced Models (Clinic, Inpatient, ED, transport) (Partnerships, Registries, Quality Msrs) (ACO, HMO, Carve outs)

DELTA Model levels of maturity

	Beginner	Localized	Aspiring	Capable	Leader
	Data Poor	Data Limited	Data Consolidated	Data Connected and Integrated	Data Innovative
	Enterprise Unknowledgeable	Enterprise Segregated	Enterprise Inconsistent and Learning	Enterprise Consistent	Enterprise Integrated Leadership
	Leadership None/Local	Leadership Aware Targets Random	Leadership Supportive	Leadership Knowledgeable	Passionate Targets Strategic
	Targets Irrelevant	Analysts Isolated	Targets Selective	Targets Aligned	Analysts Empowered
	Analysts None/Isolated	Analysis isolateu	Analysts Coordinated	Analysts Comp tent	Analysts Empowered
Ba	sic Healthcare IT systems	Internal EMR Separate Clinical and Business Data	HIE Connectivity Clinical + Business Data Integration C&BI Driven Care	Immediate Alerts HIE In/Out-bound Discreet Data	Clinical Mission Leverages Analytics Clinical + Business Practice Leader
_		Isolated C&BI+Analytics	Coordination	Pervasive Care Coordination	



Continuum of Care Maturity Model 9 Key Pillars of Focus





患者安全: 医疗质量的中心问题

质量



Joint Commission[©]

INTERNATIONAL

做该做的事情

- 决策的合理性
- 效果

把该做的事情做好

H7MSS[®]

- 适用性 安全性
- 连续性 时效性
- 有效性 尊重

效率

Conclusion

- HIT is a tool that can foster the creation of integrated, patient centric, quality care delivery system
- It is all of our jobs to create an environment where it is very hard to not deliver quality care

病人流管理-广州妇女儿童医学中心





JCI评审前

措施: 多种预约、二次 分诊、规范抗菌药物

措施:移动支付、 非急诊全面预约





▶眼界决定境界▶思路决定出路▶定位决定地位

>理念决定道路>性格决定命运>细节决定成败





目标非常明确

我们通常能够看 到"洞"在哪, 但问题是如何挥 最少的杆,让球 掉进洞里。

谢谢! jilanliu@himss.cn 13671990146